Private Practice

Dr Mahendra H Perera MBBS, PhD, MD (Psych) MRCPsych, FRANZCP, FAChAM Consultant Psychiatrist/Albert Road Clinic

https://mahendraperera.com

0

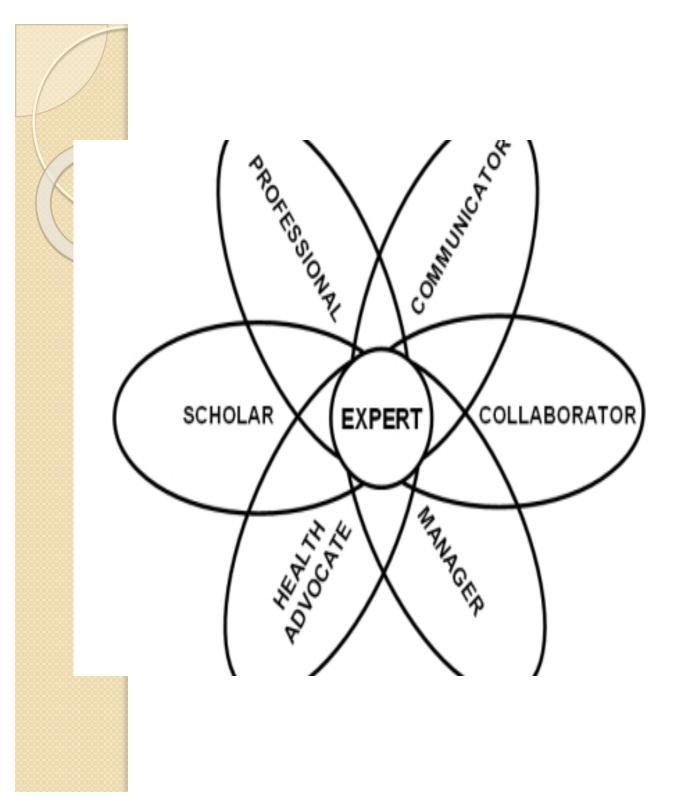


Disclosures

- I have spoken at drug company sponsored events
- Received Honoraria for my time
- The current presentation is done on a professional basis

Overview of Presentation

- Key Features in Setting Up
- Documentation
- Interacting with your patient
- Response to referrer (GP)
- Wrapping Up





Steps in Setting Up

- Secretary/Ancillary Staff
- Colleagues
- Self Introduction
 - Brevity
 - ADHD/Other special area
- Routine











Business

Profession

COMMUNICATE



"THE DOCTOR IS JUST WONDERFUL!! HE LISTENS TO ALL MY IRRELEVANT, BORING STORIES!"

CartoonStock.com

POLICY & PROCEDURES

REFERRAL

Receipt

Response

- Review Letter
- Check with GP
- Do you need more info
- Liaise with secretary

- Cost
- Time with patient
- Timely response
- Registration
- Privacy
- What to bring



Platform/Equipment



CHECKLIST/S

Reminders/Recall

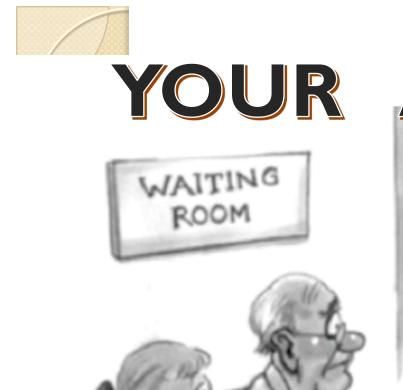


PUNCUTUALITY



Accounts

- Your Fee/s
- Medicare Rebate
- Non Attendance without notice
- Debtors Report
- GST Report







Letters - Templates

- DNA
 - New
 - Old
- 291
- Medical Certificates
- Requesting Information
- Release of Information
- Non-Acceptance of Referral
- Closure



Cont.....

- Letter for stimulants
- Pharmacy
- Permit to Rx
- Scanned copies of Rx



GP –Letter/s

Diagnosis
Date/s of Review
Brief Basis of Diagnosis
Management
Follow up



Your Practice





Specialised Evaluation - ADHD

- Checking the referral
- Investigations
- School Reports
- Corroboration
- Minimum number of visits
- Evaluation/s prior to review
- Rules regarding Rx



Difficult Situations

- Help from public sector
- Duress Alarm
- Unable to reconcile patient wishes
 - Bulk Bill and close
- Delusional System



Difficult Situations

Community

- Help from public sector
- Duress Alarm
- Unable to reconcile patient wishes
 - Bulk Bill and close
- Medicare does not cover reports per se

Inpatient

- Your Visits
- Preview Admissions
- Drug Charts
- Check on everything
- Handovers to staff
- Acute Situations
- Billing/Costs



Start \rightarrow Finish

- Plan Winding Up at the Start
- A planned end/Closure Letter/s
- Record Retention vs Destruction
 - Electronic and/or Paper
- Informing Clientele
- Handing over of Patients
- Good Byes

THANKYOU