### **Private Practice**

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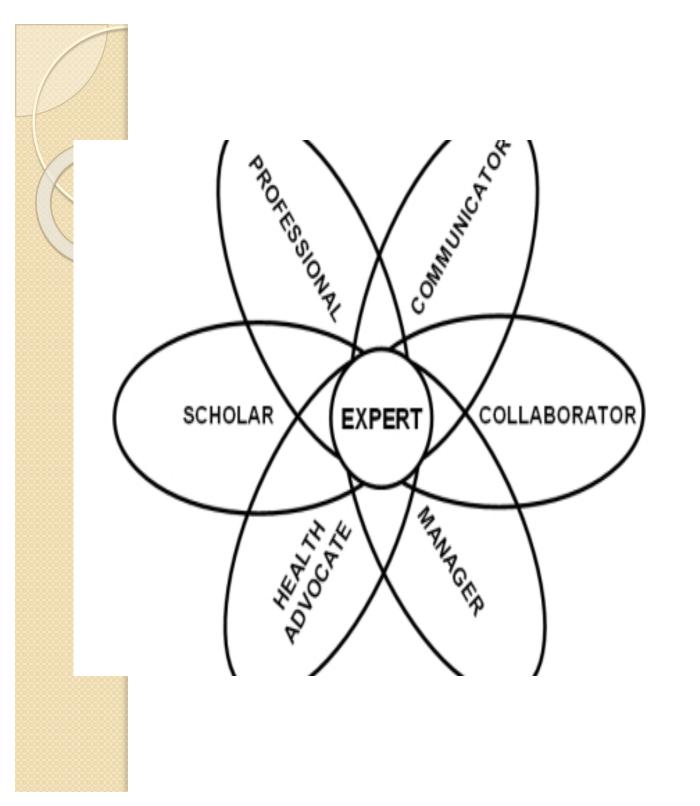


#### Disclosures

- I have spoken at drug company sponsored events
- Received Honoraria for my time
- The current presentation is done on a professional basis

# **Overview of Presentation**

- Key Features in Setting Up
- Documentation
- Interacting with your patient
- Response to referrer (GP)
- Wrapping Up





## Steps in Setting Up

- Secretary/Ancillary Staff
- Colleagues
- Self Introduction
  - Brevity
  - ADHD/Other special area
- Routine











### Business

Profession

# COMMUNICATE



"THE DOCTOR IS JUST WONDERFUL!! HE LISTENS TO ALL MY IRRELEVANT, BORING STORIES!"

CartoonStock.com

# POLICY & PROCEDURES

#### REFERRAL

Receipt

Response

- Review Letter
- Check with GP
- Do you need more info
- Liaise with secretary

- Cost
- Time with patient
- Timely response
- Registration
- Privacy
- What to bring



#### Platform/Equipment



# CHECKLIST/S

# **Reminders/Recall**

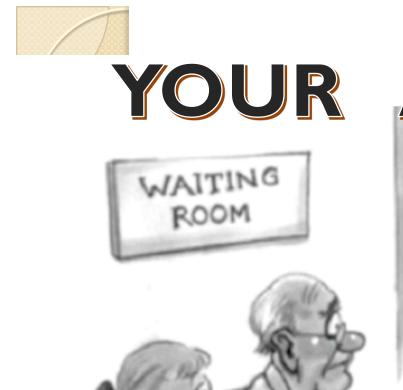


# PUNCUTUALITY



#### Accounts

- Your Fee/s
- Medicare Rebate
- Non Attendance without notice
- Debtors Report
- GST Report







#### Letters - Templates

- DNA
  - New
  - Old
- 291
- Medical Certificates
- Requesting Information
- Release of Information
- Non-Acceptance of Referral
- Closure



#### Cont.....

- Letter for stimulants
- Pharmacy
- Permit to Rx
- Scanned copies of Rx



# GP –Letter/s

Diagnosis
Date/s of Review
Brief Basis of Diagnosis
Management
Follow up



#### Your Practice





### Specialised Evaluation - ADHD

- Checking the referral
- Investigations
- School Reports
- Corroboration
- Minimum number of visits
- Evaluation/s prior to review
- Rules regarding Rx



#### **Difficult Situations**

- Help from public sector
- Duress Alarm
- Unable to reconcile patient wishes
  - Bulk Bill and close
- Delusional System



#### **Difficult Situations**

#### Community

- Help from public sector
- Duress Alarm
- Unable to reconcile patient wishes
  - Bulk Bill and close
- Medicare does not cover reports per se

#### Inpatient

- Your Visits
- Preview Admissions
- Drug Charts
- Check on everything
- Handovers to staff
- Acute Situations
- Billing/Costs



#### Start $\rightarrow$ Finish

- Plan Winding Up at the Start
- A planned end/Closure Letter/s
- Record Retention vs Destruction
  - Electronic and/or Paper
- Informing Clientele
- Handing over of Patients
- Good Byes

# THANKYOU